

Digitize your business and save money

Companies always look for new and cost-effective ways to run their businesses. Especially when it comes to keeping the competitive edge.

Companies who go from paper mail to digital documents see this shift as a game changer.

The **e-Boks Secure distribution** solution provides a unique and cost-effective solution that substantially lowers the corporate cost budget.

The **e-Boks Secure distribution** guarantees a safe, digital distribution channel.

- e-Boks is GDPR compliant, which means that it is safe to send sensitive and confidential, personal data
- Mail will be delivered to the intended recipient

The **e-Boks Secure distribution** solution constitutes the platform for any communication and distribution of messages and documents in e-Boks from a company to its end users. This involves the setup of companies (senders) and preparation of the corporate systems to handle the dispatch processes. Together with e-Boks, sender (or distributor) offers a solution that by any means constitutes a win-win situation for sender and end user.

Win-win situation

The **e-Boks Secure distribution** solution can help companies eliminate the costly and manual document process they are faced with. Rather than holding on to the physical mail process, companies can make the change and digitize the communication with end users and become more efficient.

To the end user, the digital mail from companies and authorities can be accessed and stored in the free, personal and life-long archive along with other important personal documents. End users can thus access all documents in one location and hereby get the big picture of key personal information in e-Boks.

Sender benefits

- Sending digital documents has a positive impact on the corporate postage cost
- Guaranteed delivery of documents and messages to intended recipient
- GDPR compliance ensures safe dispatch of sensitive and personal data
- Effective integration processes using own systems
- Sending documents digitally will lower the workload

End user benefits

- Digital documents will reach end user faster and at any time compared to the old-school physical mail. And it is just as secure
- No need for piles and bundles of paper mail. End user can archive messages and documents in a free, personal and life-long archive in e-Boks
- All documents can be accessed from a computer as well as from e-Boks app (smartphone or tablet)

Features

The **e-Boks Secure distribution** is a secure and flexible dispatch solution for messages and documents.

The features include among others:

Fast and flexible onboarding process

Onboarding is done in collaboration with e-Boks. Sender must identify the dispatch system, document types, registration groups, etc. The setup can be done by sender alone, or it can be done by a distributor. Whichever option, sender decides to use, e-Boks will assist throughout the onboarding and dispatch setup processes

Flexible registration with senders

End user decides who can deliver documents and messages to e-Boks. No sender can deliver without prior consent from end user. The consent can be given by end user as follows:

- Directly from e-Boks through the registration with senders, or
- When a sender and end user enter an employment agreement in which it is stipulated that the salary status (pay slip) is delivered in e-Boks

Rather than adding senders one by one, end user can accept to register with all senders for future dispatches (Register all)

Secure dispatch process

The document dispatch processing in e-Boks is always based on SSN (social security number), company registration ID, or any end user specific ID

Dispatch process flow

The standard setup for the dispatch process in e-Boks is described below.

Process flow

1. **Agreement** | There must be a signed agreement between the contracting parties before the dispatch process can start
2. **Onboarding of sender** | For the onboarding of new senders, e-Boks will need basic information, such as name, address, email address. Next comes all the technical details
3. **Technical setup** | This part involves all required dispatch configurations, such as certificate, sender required content types, and registration groups.
Options: Sender can consider embracing other e-Boks features and solutions, such as mandatory content types, set up of interim repository, and signing or payment options
4. **Dispatch** | Upon successful completion of the sender and technical setup, the next step is to prepare for the live production. The setup will be tested before the start of sending messages and documents to end users. This involves dry runs in a demo environment before going live

The figure illustrates the solutions that are available for **e-Boks Secure distribution**.



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