

## Portal solution in own online system

Most companies want to streamline and digitize their end user communication as much as possible. The **e-Boks Portal solution** for the corporate online system provides an integrated platform for digitizing costly and time-consuming manual processes.

In addition, sending documents offers additional value-adding digital solutions that enable sender to focus on the digitization of manual processes. The **e-Boks Portal solution** supports the following actions:

- Digital signing of documents
- Sending advanced notifications
- Secure dialog between sender and end user

## Sender benefits

- The **e-Boks Portal solution** is an attractive option for digital delivery of all end user documents.
- Sender will see savings of at least 80% on postage and can rely on 100% delivery of documents. This allows sender to focus on end user experience and to narrow the gap between sender and end user while e-Boks handles the documents digitally and safely between the two parties.
- Use API or classic iFrame for the integrating of digital solutions in own universe, sender will have a platform that allows for the digitizing of costly and time-consuming manual processes. Moreover, the company can maintain a close interaction with end users.

## End user benefits

- End users have easy access to documents whenever and wherever they want and regardless of how they access the document, be it from a computer, a mobile phone, or a tablet.
- End users can also decide how they want to receive documents; whether it is from a company's portal or directly in e-Boks.
- End user will receive a notification when there is new mail. The email can be viewed on the web, using a computer or a mobile device, or using the e-Boks app.

The below figure provides a graphical overview of the e-Boks integrated solutions accessed via the **e-Boks Portal solution**.



### e-Boks Denmark

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DK-2100 Copenhagen Ø  
Phone +45 7021 2400

### e-Boks Norway

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NO-0978 Oslo  
Phone +47 22 89 85 00

### e-Boks Sweden

Engelbrektsgatan 9-11  
SE-114 32 Stockholm  
Phone +46 8 120 66 192

**Features**

End users who log on to a web site with an integrated solution can view company specific documents and perform the following actions:

- View documents
- Sign documents
- Save copies to computer
- Mark documents as read or unread
- Rename documents

If the company has chosen to categorize the documents for dispatch, such as overviews, signing notifications, and annual statements, the end user can set a filter for the document types from the company to easily find a specific document.

Several other add-on features are available upon request.

**Process**

*Plan the solution.* If sender is new to e-Boks, the recommendation is to carefully consider the delivery method for the corporate documents; possibly in collaboration with an existing e-Boks distributor.

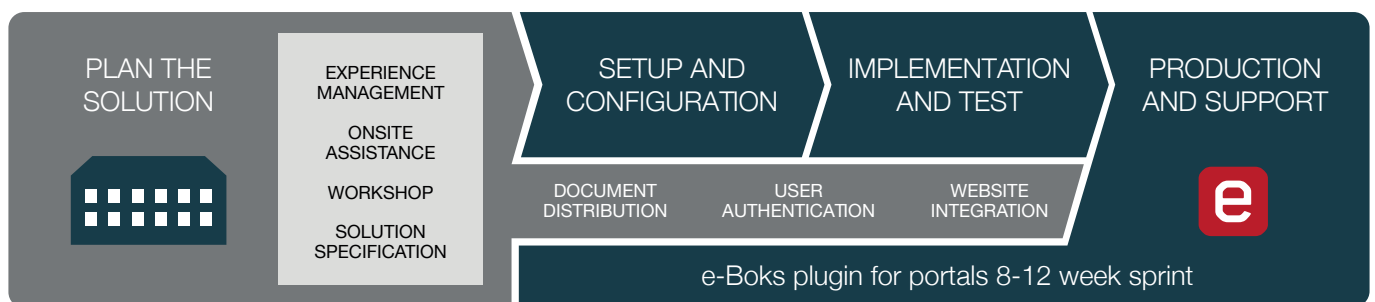
*Setup and configuration.* The **e-Boks Portal solution** is a standard solution with the option to perform minor customizations. Based on a common understanding of the company’s needs and capabilities of the portal solution, e-Boks will set up and configure a test environment.

*Implementation and test.* When the test environment is made available, sender must integrate the solution in own environment and start the testing process.

*Production and support.* The test phase is set up in collaboration with e-Boks. The test phase must encompass duration, scope, defect reporting, and defect response time.

Planning is key to the success. e-Boks offers help and assistance with regards to identifying and choosing the solution that best matches the requirements for sender and end user.

Bottom line, sender and e-Boks, or a distributor, join forces and define the processes and select the documents to be digitized and subsequently processed by e-Boks’ digital distribution infrastructure. When end user logs on to the company’s portal, the documents will be ready and available.



**Solution references**

- Danske Bank: Solution for 2 million customers
- PensionDanmark: Solution for 630,000 customers
- Nordea: Solution for customers in Denmark, Sweden, and Norway