

1. Establishment of access to a deceased person's e-Boks

This form must be used if you wish to establish access to a deceased person's e-Boks. This access can be established either via the deceased person's e-Boks or a power of attorney holder's e-Boks.

See also section 2 to cancel digital mail from private companies to the deceased's e-Boks.

The form must be sent to e-Boks together with a copy of the death certificate, probate certificate and any power of attorney, as described below.

Our processing time is around ten business days. The documents can be uploaded digitally [here](#).

Or send them by postal mail to the following address:

e-Boks A/S
Dampfærgevej 28, 1.sal
DK-2100 Copenhagen Ø

1a. Details of the deceased person *(must always be completed)*

Name: _____

CPR number: _____

1b. Establishment of access *(must always be completed)*

Access is required to be established to the deceased's e-Boks from a surviving relative's or power of attorney holder's e-Boks

Yes

No

1c. Details of the surviving relative or power of attorney holder for the establishment of access (State who is to have access to the deceased's e-Boks)

Name: _____

CPR number: _____

E-mail address: _____

Telephone no.: _____

I confirm that I am registered as an e-Boks user:
 (NOTE: This is a condition for access to be given)

Yes

1d. Documentation for the establishment of access to a deceased person's e-Boks

The following documentation is attached:

- Probate certificate *(required if access to the deceased's e-Boks is to be established).*
- Power of attorney *(required if access is to be established from another party than a surviving relative of the deceased, or if more than one beneficiary is stated on the probate certificate).*

2. Cancellation of digital mail to the deceased's e-Boks

2a. Cancellation of digital mail to the deceased's e-Boks *(must always be completed)*

Cancellation is required of any future digital mail from *private companies* to the deceased's e-Boks;

Yes No

(Note that digital mail *from the public sector* is cancelled automatically when the death is reported.)

2b. Details of the surviving relative or power of attorney holder for the cancellation of digital mail

(State who wishes to cancel future digital mail to the deceased's e-Boks.)

Name: _____

CPR number: _____

E-mail address: _____

Telephone no: _____

2c. Documentation of cancellation of future digital mail

The following documentation is attached:

Death certificate